## **Job Evaluation Rating Document**

30b Evaluation Rating Document				
CUPE, SEIU, SGEU, SAHO	Job Title Date	Dispatcher	Code	
		October 24, 2014 - Interim Rating		
Saho saho	Revised Date	March 12, 2015	495	
SGEL	Revised Date	September 16, 2020		
Decision Making			Degree	
Follows clearly prescribed practices when receiving, documenting and responding to calls. Minor operating decisions may be made for STAT requests.				
initial operating decisions may ex			2.0	
Education				
Grade 12.				
			2.0	
Experience Six (6) months previous experience working as a porter in an acute care institution to consolidate knowledge and skills. Six (6) months on the job to become familiar with department				
				policies and procedures.
Independent Judgement			Degree	
Uses established methods when transporting patients. Has choice of action when prioritizing portering service calls.				
Working Relationships			Degree	
Requires appropriate tact when dealing with other staff, supervisors and clients.				
			1	

Job Title	<u>Dispatcher</u> Code	495
Impact of Action  Misjudgement in prioritizing STAT calls can result in a delay in succeeding or related service.  Minor injury may occur when transporting clients/patients/residents.		Degree
		2.0
Leadership an	d/or Supervision	Degree
May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.		
		1.0
Physical Dema	ands	Degree
Regular physi	ical effort sitting at a workstation with restricted movement.	
		2.0
Sensory Dema	ands	Degree
Frequent sensory effort with competing multiple sensory demands such as phones, computers and recording transport logs.		
		3.0
Environment		Degree
Occasional ex disease.	xposure to major disagreeable conditions such as blood/body fluids and infectious	
		3.0

495

Dispatcher